

Dear Customer

This letter is to inform you that as of April 26<sup>th</sup>, 2013, the Xylem branch location on Collishaw Street in Moncton will be closed. Our customers in New Brunswick and Prince Edward Island will be served from our Xylem branch based in Dartmouth, Nova Scotia. In addition to providing the pumping, treatment and dewatering products for the region, the Dartmouth branch also features a full service shop for pump repairs. Our 10,000 square foot facility is equipped with overhead cranes and material handling capabilities for our largest equipment and is a CSA explosion proof certified motor repair shop. It is a full MRO service and testing facility and features a large inventory of Flygt genuine spare parts as well as a complete dewatering rental fleet.

We will continue to maintain our sales and service presence in New Brunswick through our mobile "Shop on Wheels". A qualified service mechanic will be available to visit your facility to assess your requirements, either repairing the equipment onsite or making the arrangements to forward on the equipment to our Dartmouth service center for repair. This has been an effective means of providing our customers with service in other locations around the world, and we're very excited to be the first of our offices to offer this level of service in Canada. Our service technician, **Cory Babineau** will be pleased to assist you.

We are confident that with our Shop on Wheels, our existing sales and service location in Dartmouth, and our network of authorized repair depots in the area that we will continue to provide the level of service our customers have come to expect from Xylem and its Flygt, Wedeco, Leopold and Sanitaire brands.

Please continue to direct any sales related inquiries to: **Andre Velden** at 506-857-2244 or [andre.van.der.velden@xylem.com](mailto:andre.van.der.velden@xylem.com). Service or parts inquiries can be directed to: **Miles Lutz** at 902-450-1177 or [miles.lutz@xylem.com](mailto:miles.lutz@xylem.com)

Thank you for your business and continued support!

Sincerely,

Chris Fougere  
Xylem Water Solutions  
Sales Location Manager- Dartmouth  
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Dartmouth, Nova Scotia B3B 1L4

